



2017 Annual Enrollment

Services Requiring Precertification

The following medical services require precertification in order for you to receive benefits. To precertify, contact Anthem BlueCross BlueShield at 855.285.4212. To avoid denial of services, be sure to call before receiving services or no later than two business days after an emergency admission. Remember that precertification is always your responsibility, whether or not the admitting doctor is in the Anthem BlueCross BlueShield network. For services that do not require precertification, you can call for a pre-determination for coverage verification.

Precertification (or pre-determination) generally confirms whether a service is covered or not by the Assurant Health Plan and includes a review of medical necessity based on each individual situation. Precertification is based on several pieces of information including: eligibility, procedure code, provider documentation, and diagnosis code. Precertification does not guarantee coverage for reasons such as: Plan rules may change between precertification and service or the billed service isn't coded as expected. You will be notified by letter once a determination has been made.

The following list is not all-inclusive and is subject to change; please call the Customer Service telephone number on your Identification Card to confirm the most current list and requirements for your Plan.

- Inpatient Admission
- Admissions to rehabilitation facilities
- All organ/tissue/bone marrow/stem cell transplants
- Bariatric surgical procedures (services must be received at a Blue Distinction Center of Excellence as designated by Anthem BlueCross BlueShield)
- Elective surgical procedures
- Emergency hospital admissions (must notify Anthem BlueCross BlueShield within two business days after admission)
- Hospice care
- Maternity hospital stays in excess of 48 hours for normal delivery and 96 hours after a cesarean delivery
- Newborn hospital stays beyond the birth mother's discharge
- Stays at long term acute care facilities
- Stays at skilled nursing facilities

Behavioral Health Services

- Inpatient mental health and substance abuse treatment
- Intensive Outpatient Therapy (IOP)
- Partial hospitalizations
- Stays at residential treatment facilities
- Transcranial Magnetic Stimulation (TMS)

Outpatient Services

- All organ/tissue/bone marrow/stem cell transplants
- Donor Leukocyte Infusion
- Home health care services (including Home Infusion billed by Home Health Care agency)
- Home infusion therapy
- Hospice care
- Visiting Nurses



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Other

- Durable medical equipment in excess of \$5,000 (rented or purchased)

Radiological Services (through AIM Specialty Health (AIM))

To precertify, call 888.953.6703.

- Computed Tomography (CT/ CTA)
- Magnetic Resonance Imaging (MRI/MRA)
- Nuclear Cardiology
- Positron Emission Tomography (PET)
- Stress Echocardiography (SE)
- Resting Transthoracic Echocardiography (TTE)
- Transesophageal Echocardiography (TEE)
- Sleep Studies

Medical Specialty Drugs (through AIM Specialty Health (AIM))

Certain medical specialty drugs may require precertification

To precertify, call 888.953.6703.